

Bill Presentment Architecture in Oracle Receivables - Flexible Invoicing Solution

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PEOPLE POWERING PROGRESS

About the speaker



- Oracle Associate ACE (A)
- Over 20 years of experience working with Oracle EBS and Oracle technologies, focusing on implementing, designing, developing and maintaining of Oracle EBS since 2002.
- Specializing in Supply-Chain modules implementations and solutions since 2013
- Have worked 7 years with Oracle Corporation for the EBS product development
- Currently the Lead Oracle Apps Analyst at Siemens Corporation
- Board Member of Texas-Louisiana Oracle Applications & Technology User Group(TLOATUG)
- Active member in multiple OATUG Special Interest Groups(SIGs)

Agenda

- Challenges with traditional AR Invoice Print Customizations
- Bill Presentment Architecture(BPA) Overview
- BPA Process Flow
- BPA Framework including demo
- Benefits and Limitations of BPA
- Questions?

Challenges with traditional AR Invoice Print Customizations

- Any changes to the AR Invoice Print is time taking process
- Higher cost for customizations
- Drill down functionality is not possible
- Can't have customer specific invoice format
- Can't have Transaction class specific template

Bill Presentment Architecture(BPA) Overview

- Oracle Bill Presentment Architecture is a bill presentment tool that helps to create and present comprehensive and more-customer-focused invoices that increase the likelihood and timeliness of payment.
- BPA provides the architecture
 - To retrieve billing data from multiple data sources, including transaction flexfields and other data not interfaced and stored in Oracle Receivables
 - Provides template-based configuration of online and printed bills
 - Ability to select the content of the bill, choose the layout design, display parent billing lines and drilldown details
 - Setup the assignment of the billing templates by defining rules based on criteria
- BPA templates can be accomplished by an end user with minimal/no technical assistance

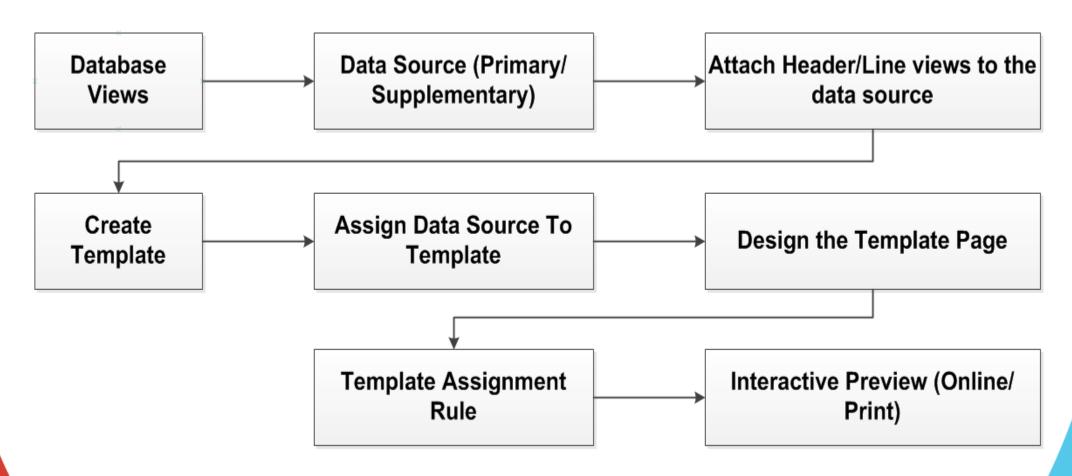


Bill Presentment Architecture(BPA) Overview

- Prior to EBS R12, The data source was restricted to the Receivables only.
 With R12, three more supplementary data sources are added Order
 Management, Projects and Service Contracts
- BPA Framework internally uses OA Framework and XML Publisher functionality. It uses XML Publisher to generate PDF output (BPA generates xsl style sheet for the newly created templates)
- New button available for completed transactions in the Transaction Workbench to view online bills
- BPA comes with Bill Presentment Super User and Bill Presentment User seeded responsibilities.
- BPA provides all the invoice specific functionality needed for a full-fledged invoicing solution



BPA Process Flow



BPA Framework

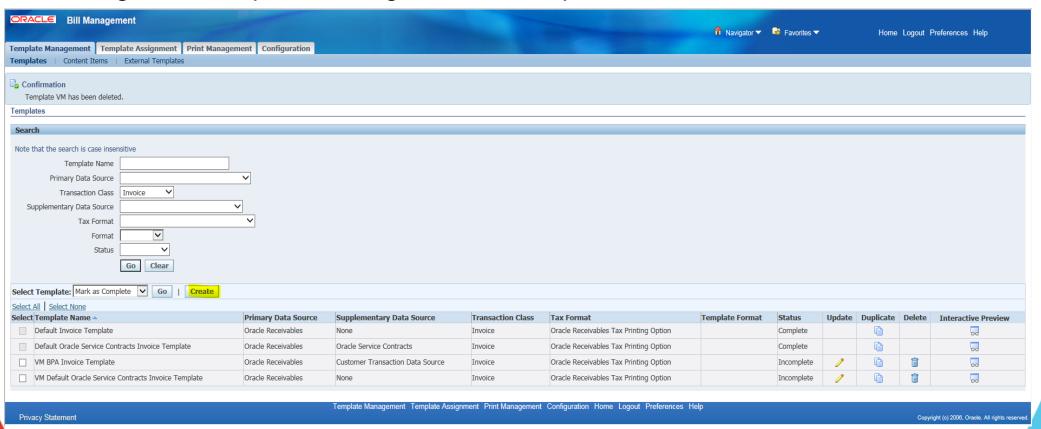
- Create Template to present bills
- Template Assignment
- View online bills
- Data Retrieval
- External Template
- Print BPA Invoices

- Provides extensive abilities & flexibility to design a bill that best suits customer needs
- Configure Bill Content & Layout
- Associate hyperlinks, images and messages to content items
- Specify Page setup
- Select flexible header and footer format for printed bills

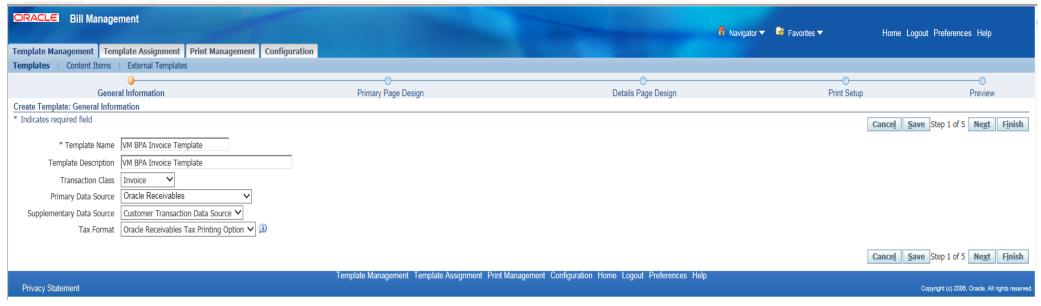


BPA Responsibility

Navigation: Template Management -> Templates -> Create



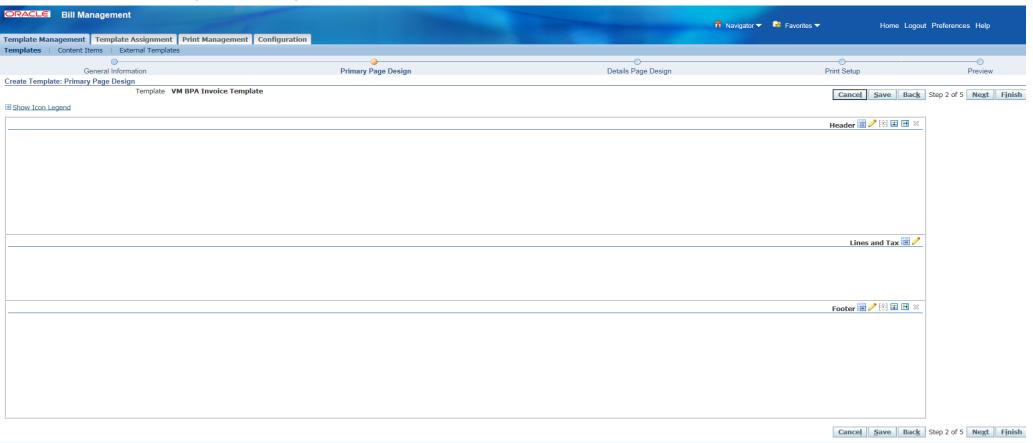




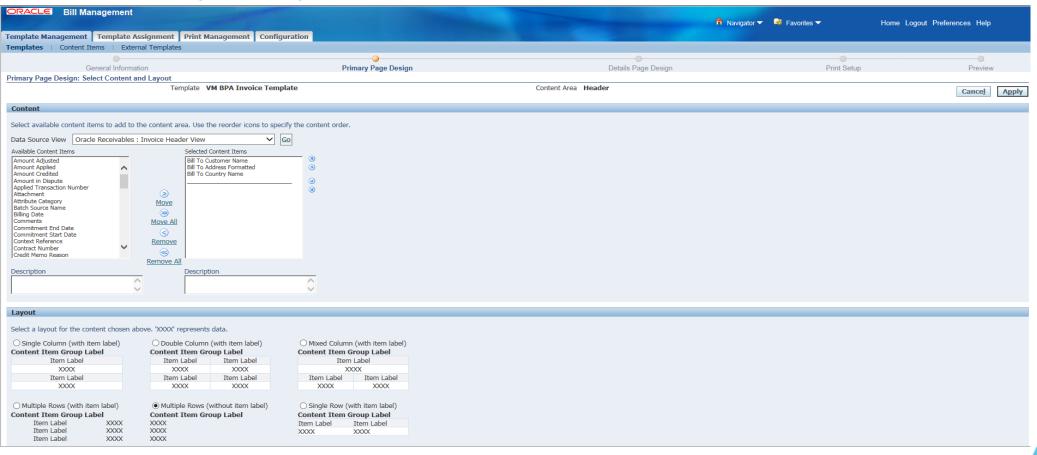
 Define a template name for a specific transaction class, primary data source & supplementary data source as shown in above screenshot Transaction Class -> Invoice/Credit Memo/Debit Memo/Chargeback/ Deposit/Guarantee

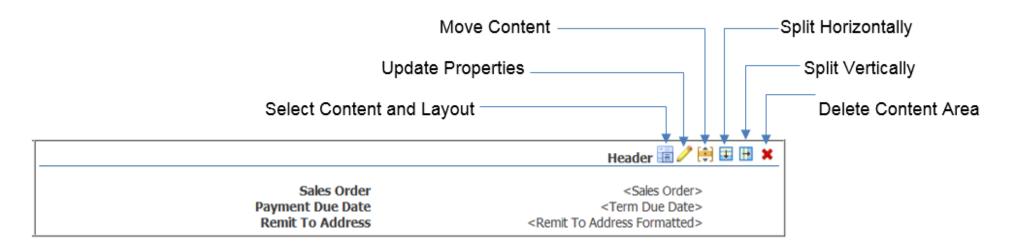


Primary Page Design



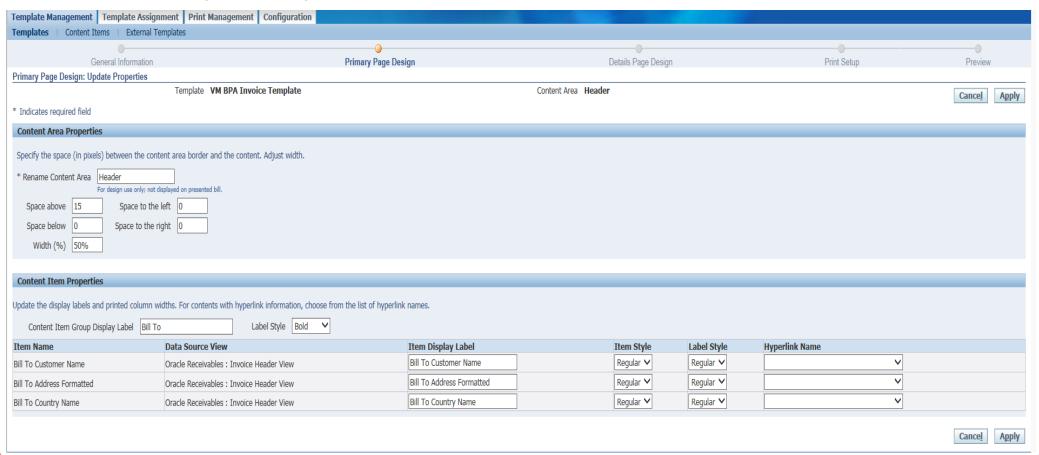
Primary Page Design > Header > Select Content and Layout



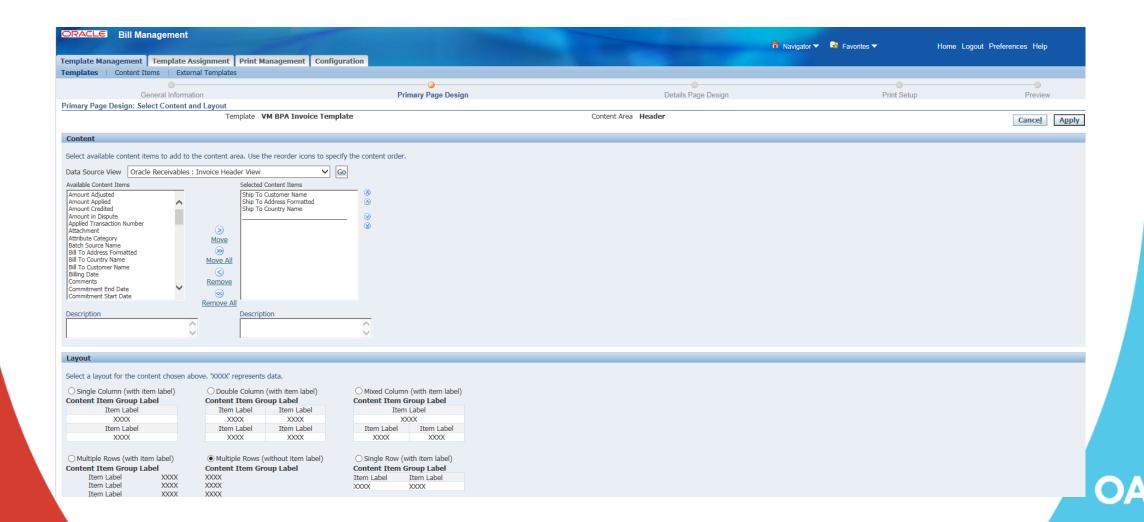


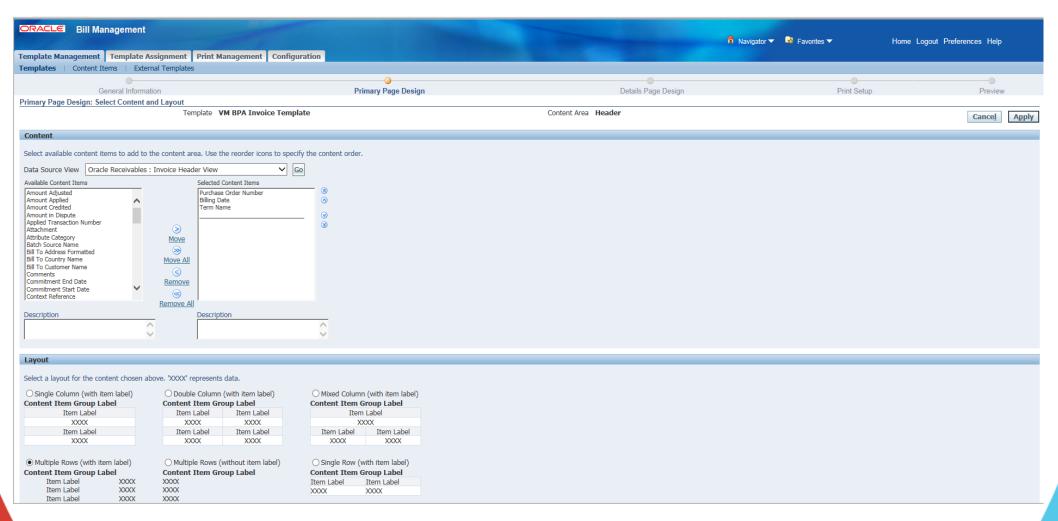
 Using the icons, we can perform additional operations like splitting the content areas horizontally and vertically; moving swapping or duplicating the content items and layout; and updating properties like spacing, width and labels

Primary Page Design -> Update Properties

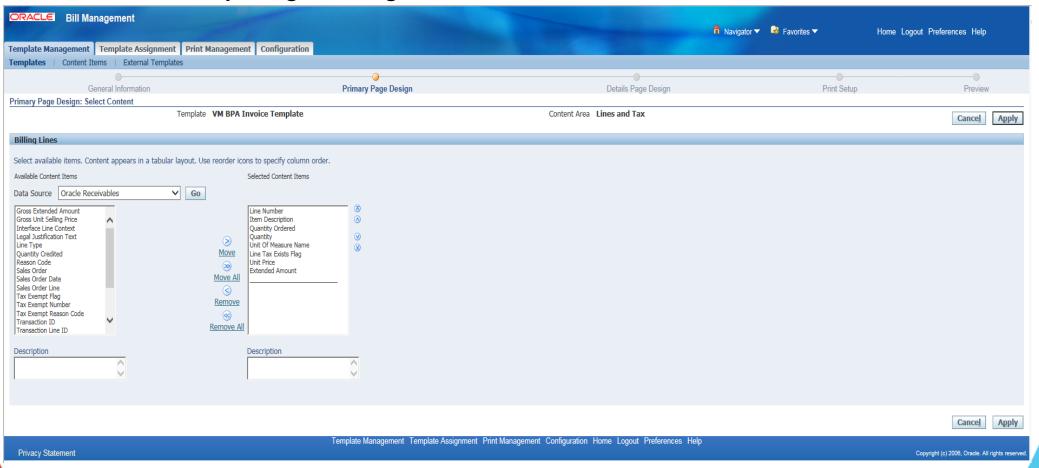






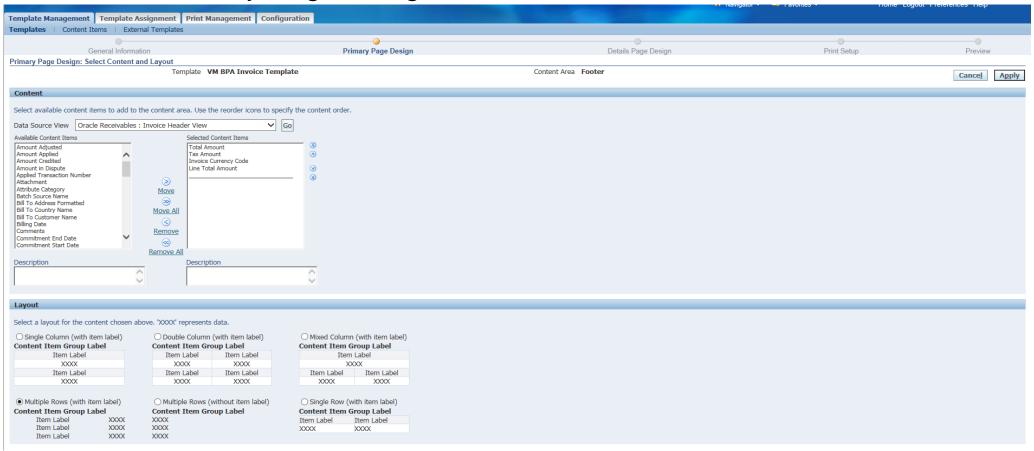


Line - Primary Page Design > Lines & Tax > Select Content



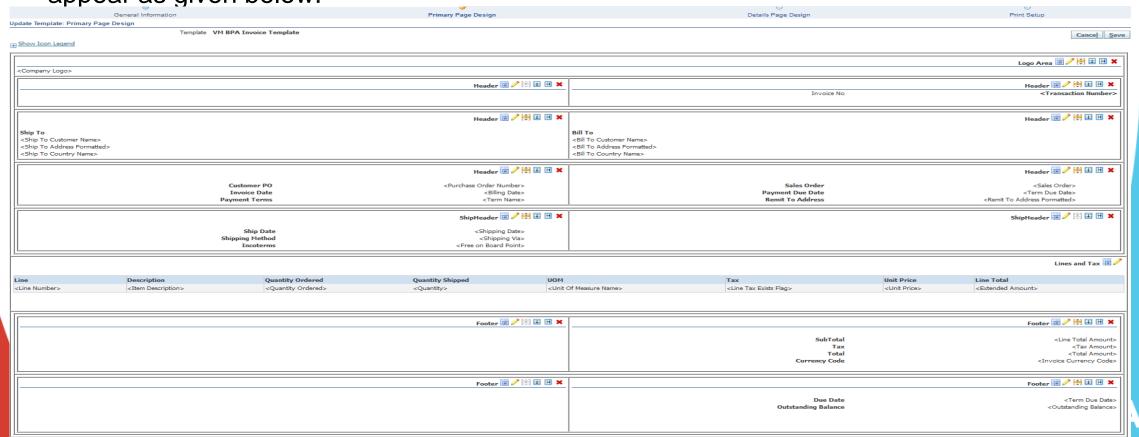


Footer - Primary Page Design > Footer > Select Content

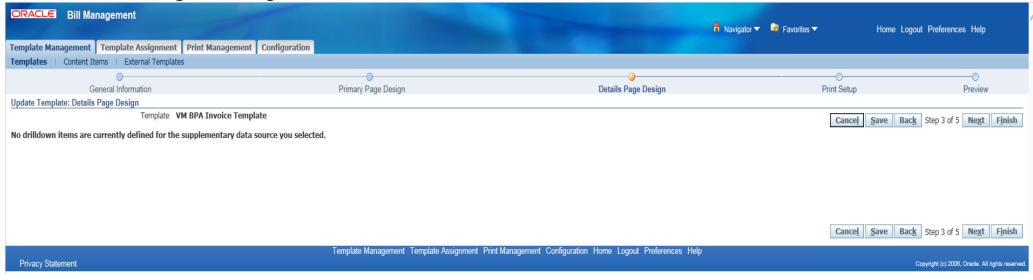


Primary Page Design - Final Layout

Once the content and layout for each section is selected, the Invoice template will appear as given below:



Details Page Design:

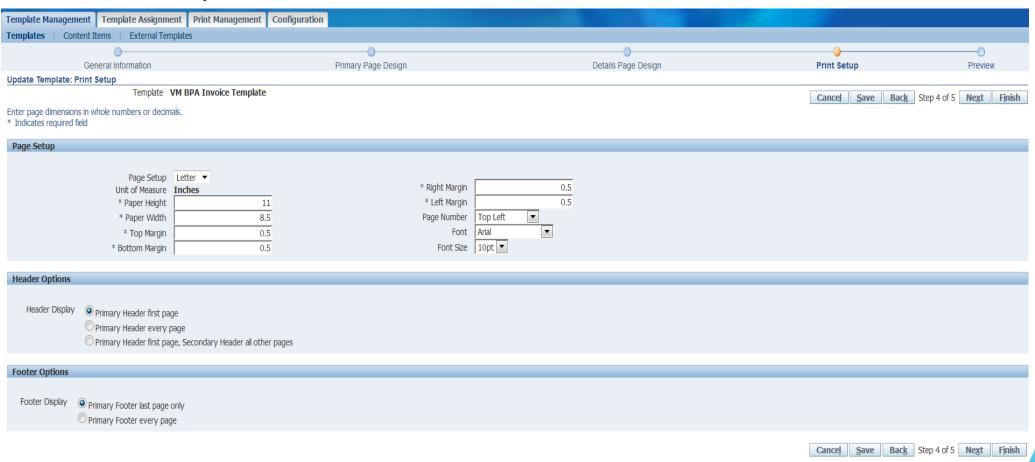


Since we associated a Supplementary Data Source to this template, Presented with an option to modify the Details Page Design.

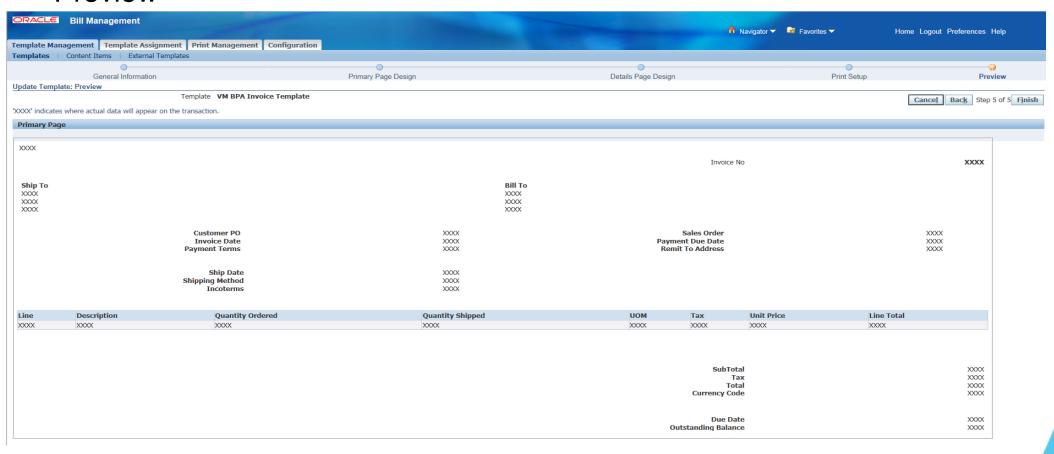
This section is similar to the Primary Page Design, except that the data source is our custom view. Clicking on the content icon allows you to pick what items you want to use in the template.



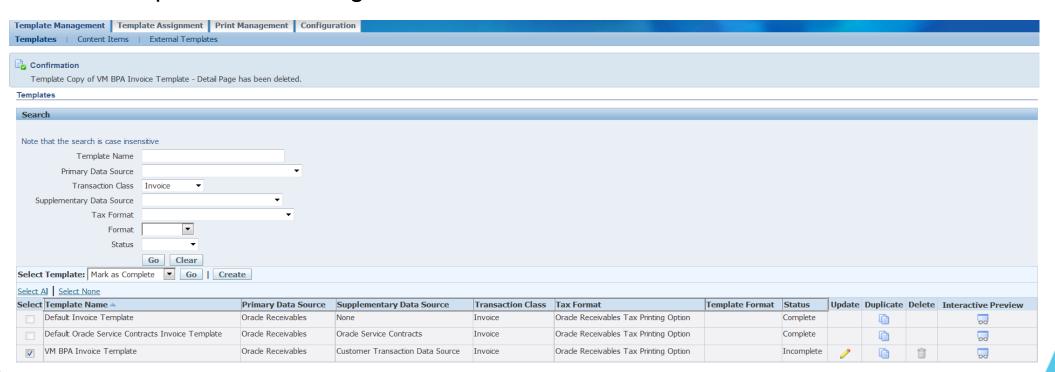
Printer Setup



Preview



- Completing the template
 - Incomplete allows modifications
 - Complete allows assignment





Template Assignment

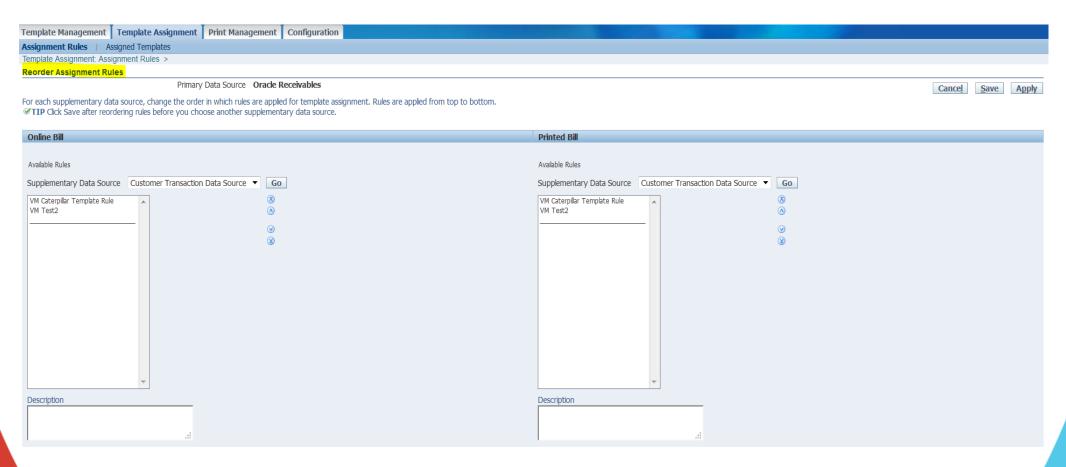
- Define the criteria to use your template(s)
- Consists of
 - Defining Rule
 - Assigning Template to the Rule
- BPA has seeded default rule that contains no criteria. The seeded default template for specific transaction class will be used if no other rule is matched
- If multiple rules are matched for a particular transaction, then it uses rule order to determine priority.





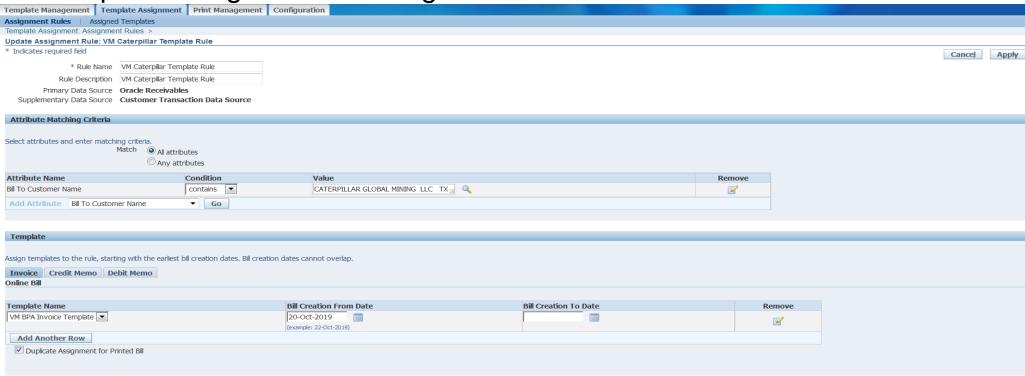
Template Assignment

Rule Order



Template Assignment

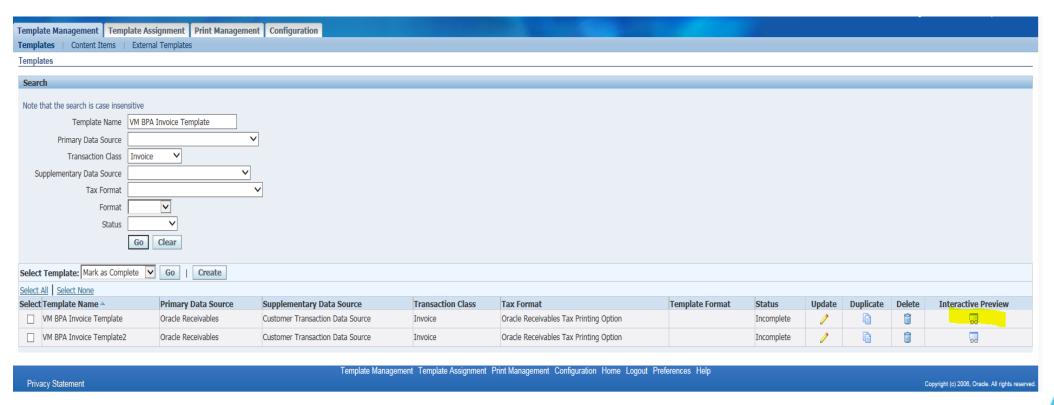
Template Assignment -> Assignment Rules -> Criteria



Primary & Supplementary data sources should match template sources

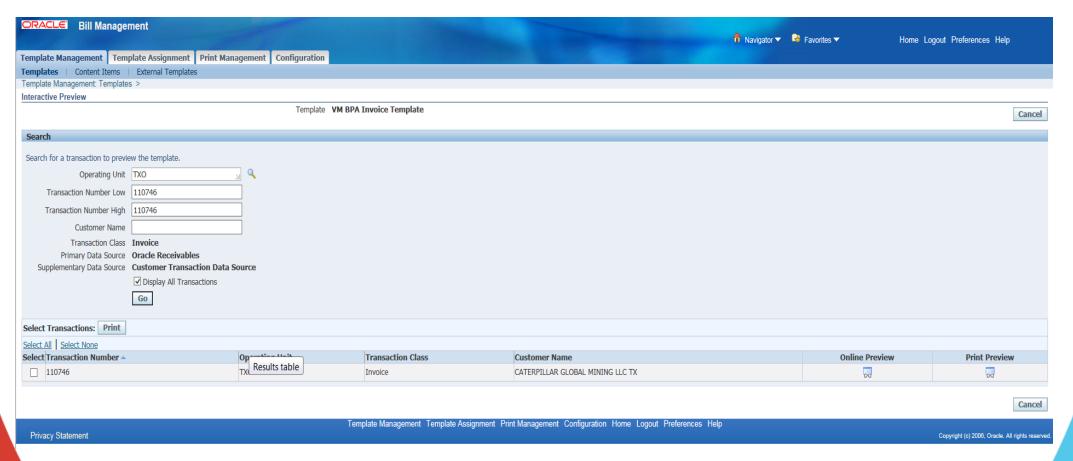
- Internal users and external customers can view bills online using Oracle Receivables, Oracle iReceivables, Oracle Collections or other calling application
- When a user selects a transaction number, the assignment engine in BPA determines which template to use to display the bill.
- When viewing a bill, all the features and functionality of BPA's Interactive Preview, such as drilldown to transaction details are available to the user.
- Allows you to preview the template using any AR Transaction

 Navigate to Template Management section and select the template to interactively preview. Click on Interactive preview icon





Select the transaction number and click on Online Preview icon





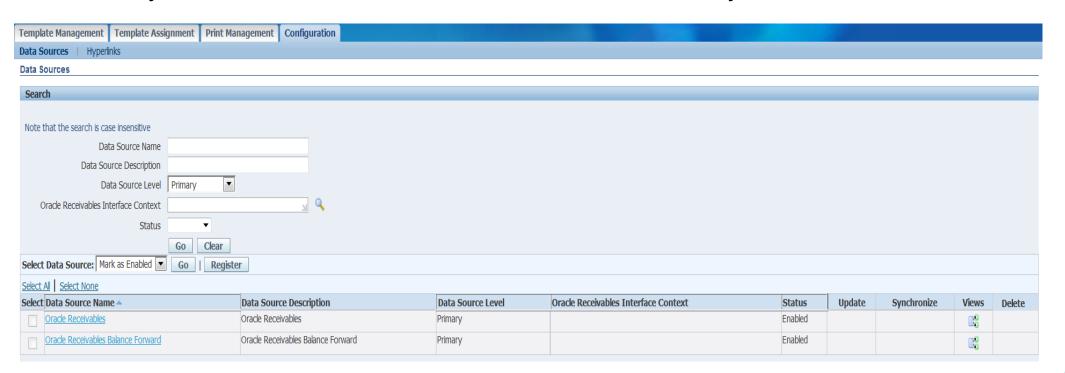


Online previews will have full functionality of any hyperlinks and drilldown.
 Printed previews will be in PDF format.



Data Retrieval

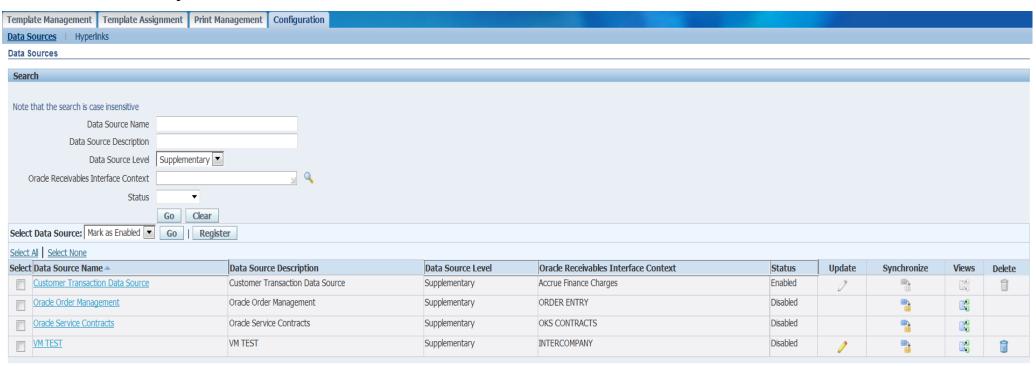
- Data Sources Primary and Supplementary
- Primary Data Sources are seeded data sources only.





Data Retrieval

Secondary Data Sources – Can be seeded or custom



Data Retrieval

- Database views
- BPA views can be three display levels
 - Header & Footer
 - Lines & Tax
 - Details Page
- Seeded database views are ARBPA_CUSTOMER_TRX_HEADER & ARBPA_CUSTOMER_TRX_LINE
- Only database views prefixed with ARBPA_ will be recognized by BPA
- Custom database view(s) must start with ARBPA_xxxx. It must be registered in Oracle Receivables and associated to an interface context.

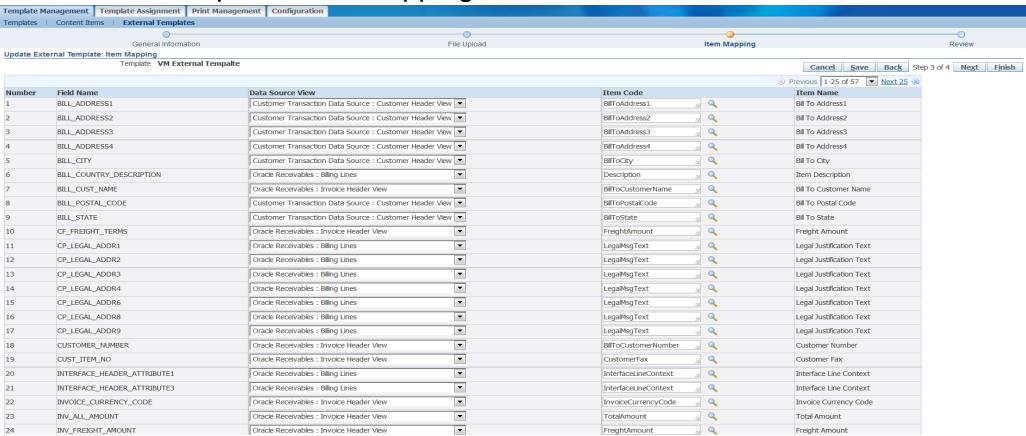


External Template

- External templates can be PDF or RTF template file.
- Not available for interactive preview
- External templates cannot be modified in BPA. External templates are for printed invoices only and cannot be assigned to Online print.
- Are language specific
- BPA has a fuzzy mapping feature that automatically maps the external field to BPA content item based on the name. Unmapped items will display null values
- External templates can be assigned in template assignment

External Template

External Template: Item Mapping





Print BPA Invoices

 BPA provides the flexibility to print a single transaction or batch of transactions through the print management tab or alternatively by launching the BPA transaction print program from Forms based app(SRS Form)

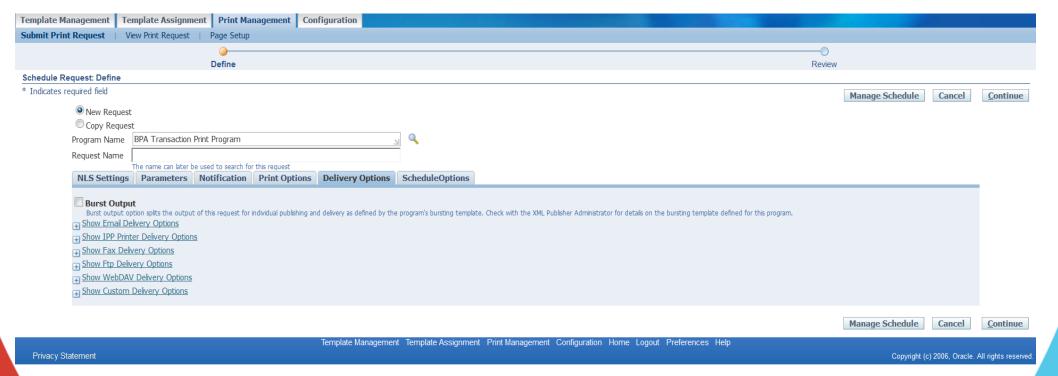
Concurrent Program - BPA Transaction Print Program

Submit Request			׬×		
			Copy		
Name	BPA Transaction Print Program				
Operating Unit		Parameters ::::::::::::::::::::::::::::::::::::	0.000	-0	· :
Parameters					
Language		Operating Unit			
		Transactions to Print			
			Transaction Number		
At these Times		Batch			
Run the Job	As Soon as Possible	Transaction Class			
		Transaction Type			
Cupon Completion		Customer Class			
	Save all Output Files	(From) Bill To Customer Name			
		(To) Bill To Customer Name			
Layout		(Low) Bill To Customer Number			1
Notify		(High) Bill To Customer Number			100
Print to	noprint	(Low) Transaction Number	110746	Invoice : TEX INVOICE	
		(High) Transaction Number	110746	Invoice : TEX INVOICE	
Help (<u>C</u>)		Installment Number			
		(Low) Print Date			
		(High) Print Date			
		Open Invoices Only	Yes		
		Locale			_ 5
					₽
				QK Cancel	Clear Help



Print BPA Invoices

 When the 'BPA Transaction Print Program' is submitted, it launches one or more child programs depending on the number of invoices requested for printing. The child program generates one PDF file for each group of invoices.





BPA Benefits

- End user can maintain (create/modify) BPA templates with almost no technical assistance for most of the changes.
- Bypass the complex coding and customization traditionally associated with AR Invoice Print
- Helps lower the cost of doing business while increasing the efficiency of billing and collections groups
- Can have customer specific templates
- Hyperlinks and drill down functionality can be incorporated
- Integration with iReceivables. Customers can login into iRec and print their bills on their own
- Reprint invoice from Transactions Workbench
- Templates for transaction classes other than invoice
- MLS(Multiple Language Support) Language enabled
- Restrict access to details information when external users are allowed to view online



BPA Limitations

• Only can print, No other delivery options like EDI.

Profile Options

- AR: BPA Attachment Update Enabled
 controls whether attachments are updateable on BPA online bills. If set to Yes, the customer
 can view, add, or delete an attachment when viewing the online invoice. If set to No, the
 customer can only view the attachment. No default is set for this.
- AR: BPA Details Access Enabled -> Determines whether a user can access the details page of an online invoice.

If set to Yes, user can access the details via the billing lines hyperlink. If set to No, no hyperlink is displayed. Default is set to Yes.

- AR: BPA Print Attachment Document Category
 To print attachments with printed bills, configure the AR: BPA Print Attachment Category profile option. While printing a transaction the profile option triggers printing associated PDF attachments that match the specified document category.
- HZ: Enable DQM Party Search
 Set this option to enable DQM searching for customers in Interactive Preview. If this is not set,
 DQM search will not work properly for customer search. No default is set for this



Questions?

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